WASHINGTON COURTS

# Superior Court Case Management System (SC-CMS) Enterprise Justice 2023

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# Project Overview

- Upgrade from Odyssey/Navigator 2018 > Enterprise Justice (EJ) 2023 – This is a major system upgrade
- Drivers behind the upgrade to EJ 2023:
  - Tyler ends support for Odyssey 2018 on 12/2023, before Tyler's planned EJ 2024 release
  - Tyler replacing Silverlight with Microsoft Window Presentation Foundation (WPF) in all EJ products – **Minimize security risks.** Microsoft ended support for Silverlight support Oct 2021 posing security risks.
- EJ 2023 provides a path for implementing the modernized features (Integrated Judge and Clerk Edition, etc.)

# Project Scope

- Phase 1:
  - EJ 2023/CMS general functionality improvement
  - Microsoft Silverlight replacement with Window Presentation Foundation (WPF), minimizing security risk imposed by Silverlight
- Phase 2:
  - Text and email notifications
  - Integrated Judge Edition
  - Integrated Clerk Edition

# Major Events Timeline

- **Phase 1 – Estimated deployment 11/30/23**
  - Quality Assurance Testing – June 1st - October 30th
  - User Acceptance Testing – October 1st - October 30th
  - Nine counties participating in UAT process:

| | |
|---|---|
| Thurston | Columbia |
| Snohomish | Spokane |
| Skagit | Benton |
| Pend Oreille | Skamania |
| Grant | |

  - Deploy to production – November 30th
    - Includes all superior courts, except King and Pierce County
- **Phase 2 – Estimated development in 2024**

# Accomplishments

- ✓ Built EJ 2023 test environment per below sequence:
  - ✓ Rebuilt ODY2018 production along with interfaces
  - ✓ Tyler conducted Infrastructure audit
  - ✓ Upgraded EJ 2023 software
- ✓ Developed test plan and test cases
- ✓ Met with all 9 counties participating in UAT process and provided an overview and scope of EJ 2023 and project timeline

# Project Risks – June 2023

| Total Project Risks | | | |
|---|---|---|---|
| Low Probability | Moderate Probability | High Probability | Closed |
| 0 | 2 | 1 | 0 |

| High Risk Status | | |
|---|---|---|
| Risk | Probability/ Impact | Mitigation |
| **Resources:**<br>• Test team impacted by other higher priority commitments | Moderate / Moderate | • QA to add and cross train new tester(s) |
| **Tyler bug fix:**<br>• Turnaround time | High/High | • Early Adopter Treatment<br>• Escalation to Tyler |
| **Major release upgrade:**<br>• Impacts multiple functions | Moderate / High | • Exhaustive requirement analysis<br>• Increase test coverage |

# Next Steps

| Milestone | Date |
|---|---|
| QA start testing | June 2023 |
| UAT start process | October 2023 |

# Questions